

# Centerbase

Cloud-based Law Firm Management & Growth Platform

## Stop Waiting for Reports. Start Getting Answers with Centerbase IQ™

Stevie McComb · Monday, April 13th, 2026

*Centerbase IQ™ brings natural language business intelligence directly to law firm leaders. No report requests, no waiting, no guesswork.*

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If you've ever needed to know how your firm was really performing: collection rates by practice group, which attorneys have WIP aging past 60 days, which matters have deadlines creeping up, you know the drill. Submit a report request. Wait for it to be built. Receive information that may already be out of date.

**That experience is about to change.**

Centerbase has just announced Centerbase IQ™, an AI-powered natural language decision support capability embedded directly within the Centerbase platform. Debuting at the 2026 Association of Legal Administrators Annual Conference & Expo, IQ gives firm leaders (managing partners, firm administrators, and practice group heads) fast, visual, citation-backed answers drawn from the billing, financial, matter, and productivity data already living inside Centerbase.

*In short: you ask a question in plain English, and you get an answer. Right now. From your own firm's data.*

## What Is Centerbase IQ™?

Centerbase IQ™ is a purpose-built AI intelligence layer on top of the Centerbase legal operating

platform. Instead of running static reports or digging through dashboards, firm leaders simply type a question ("Who are our top 10 clients by revenue?" or "Show me AR aging over 90 days") and IQ responds with interactive charts, filterable data tables, narrative analysis, and cited sources.



The technology draws from four data sources simultaneously: your live SQL database, narrative embeddings, document search, and built-in legal research through CourtListener. Every answer cites exactly where the information came from, so the managing partner in the boardroom knows they can trust the number in front of them.

## Key Benefits at a Glance

Here's what Centerbase IQ™ delivers to your firm, from day one:

- **Natural Language Queries:** Ask questions in plain English. No SQL, no report builder, no help ticket required. IQ understands what you're asking and fetches the answer instantly.
- **Visual Outputs:** Answers aren't just text. IQ returns interactive bar charts, pie charts, and data tables formatted for executive-level decision making. Copy it, share it, act on it.
- **Citation-Backed Responses:** Every answer shows its work. Users see exactly which source records, documents, or data points were used to generate the response. Transparency is built in, not bolted on.
- **Real-Time Data:** Data syncs directly from your live Centerbase instance. Matters, billing entries, contacts, trust accounts, and payments are always current. No more waiting on last month's report.
- **Document Intelligence:** Connect your DMS and IQ searches across PDFs, contracts, and filings alongside structured billing and matter data. Find the clause you need without leaving the

platform.

- **Built-in Legal Research:** Search judges, dockets, and case law via CourtListener directly from the IQ chat. Get judicial history and court opinions without switching systems.
- **Pre-Built Question Categories:** Ready-to-go queries covering Firm Health, Matters, Financials, WIP & Billing, and more mean your team gets value from minute one. No configuration required.
- **Enterprise-Grade Security:** AES-256-GCM encryption, tenant-isolated databases, and full audit trails. Your data never touches another firm's, and it is never used to train AI models.

## The Value Proposition: Intelligence, Not Just Data

Most legal practice management systems were built before AI existed. Their "analytics" features are canned reports and pivot tables. They tell you what happened, but they can't tell you what it means.

Centerbase IQ™ is different. It understands your question, queries your live data, generates interactive visualizations, and cites every source. The result is **answers you can act on**, not data you have to interpret.

*As Michael Dunn, CEO of Centerbase, put it: "Managing partners should not need a help ticket to understand how their firm is performing."*

That philosophy is central to everything IQ does. It also reflects a broader commitment to trust. Scott Cormier, Centerbase's Chief Product Officer, noted: "With Centerbase IQ™, we are not asking firm leaders to trust a black box. We are showing them both the answer and the source."

For midsize firms especially, that trust matters. These firms are expected to operate with the same strategic visibility as large firms, but with leaner administrative teams. When questions go unanswered or critical data is buried in a report queue, decisions get made with incomplete information. Centerbase IQ™ was purpose-built to close that gap.

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## Why Your Firm Will Want This

Think about the questions your firm wrestles with week to week. Which practice groups are most profitable? Which clients represent the highest concentration of WIP risk? Which attorneys are exceeding realization targets, and which need a conversation? Which matters have deadlines sneaking up in the next 30 days?

Today, getting answers to those questions might take days. With Centerbase IQ™, it takes seconds.

Beyond speed, consider the confidence factor. When you walk into a partner meeting or board session, you want to know your numbers are right. Centerbase IQ™'s citation-backed approach means you're not just presenting a figure; you're presenting a figure with a source. That's a different kind of credibility.

And for firm administrators, IQ reduces the administrative burden of building one-off reports for leadership. Instead of responding to ad-hoc data requests, administrators can focus on higher-value work while managing partners get their answers directly.

This is also just the beginning. Centerbase plans to expand Centerbase IQ™ with proactive insights, deeper agentic AI to power automated workflows, and additional data sources over time. What launches today is already a meaningful leap forward, and the roadmap points toward even greater capability.

## Ready to See It for Yourself?

Centerbase IQ™ is available now for a demonstration. If you're a midsize law firm that wants to move from reactive reporting to real-time intelligence, this is worth a look.

? **Explore the Centerbase IQ™ Product Page:** [centerbase.com/IQ](https://centerbase.com/IQ)

? **Read the Full Press Release:** [Centerbase IQ Press Release](#)

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*Centerbase IQ™ debuted at the 2026 ALA Annual Conference & Expo (Booth 231) in National Harbor, Maryland, April 12–15, 2026.*

## **About Centerbase**

Centerbase provides cloud-based legal software that centralizes all aspects of law firm management, including billing, accounting, timekeeping, matter and document management, automated workflows, and profitability reporting. Designed for mid-size law firms, Centerbase helps firms modernize operations, optimize productivity, and improve client service. For more information, visit [centerbase.com](https://centerbase.com).

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